

**THE VOICE OF THE  
WORLD'S AIRPORTS**



**OFFICE OF THE DIRECTOR GENERAL**  
30 May 2023

Mr. Philip F. Calderone, ESQ.  
Chief Executive Officer  
Albany International Airport  
Albany, United States

Dear Mr. Calderone,

On behalf of Airports Council International (ACI), I wish to extend our sincere congratulations to you and your team at Albany International Airport in becoming accredited by the ACI Accessibility Enhancement Accreditation program.

After reviewing the evidence presented during the program's evaluation process, your airport has successfully proven its ability and commitment to ensure an accessible, safe, and inclusive airport experience for passengers, airport workers, and visiting public with disabilities, including physical impairments and non-apparent disabilities, as well as the elderly. This is in line with the United Nations Convention on the Rights of Persons with Disabilities (CRPD), the 2019 ACI World Annual General Assembly resolution, and international best practices and recommendations, including those put forward in the ACI Airports & Persons with Disabilities Handbook.

Likewise, I wish to inform you that this accreditation is valid for the next three years, starting on 25 May 2023.

It is crucial that airports ensure they prioritize their National Regulations on all matters related to accessibility, safety, and inclusiveness of travellers, airport workers, and visiting public, when applicable, while continuously enhancing access for all and aiming to remove barriers in the airport experience. We feel confident that your efforts will help us in achieving this common goal.

Once again, please accept our thanks and congratulations to all your team.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Luis Felipe de Oliveira', is written over a light blue circular watermark.

Luis Felipe de Oliveira  
Director General  
ACI World